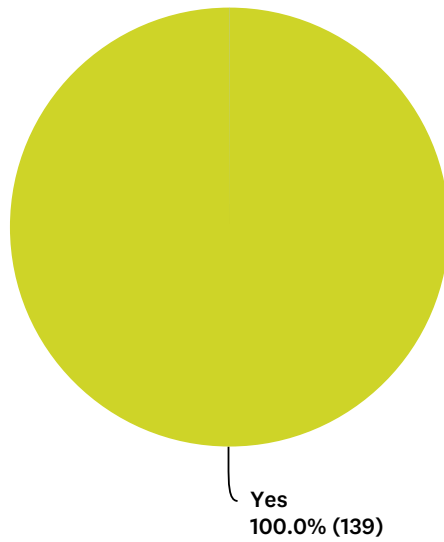


## Q2 Can you confirm the following meetings occurred?

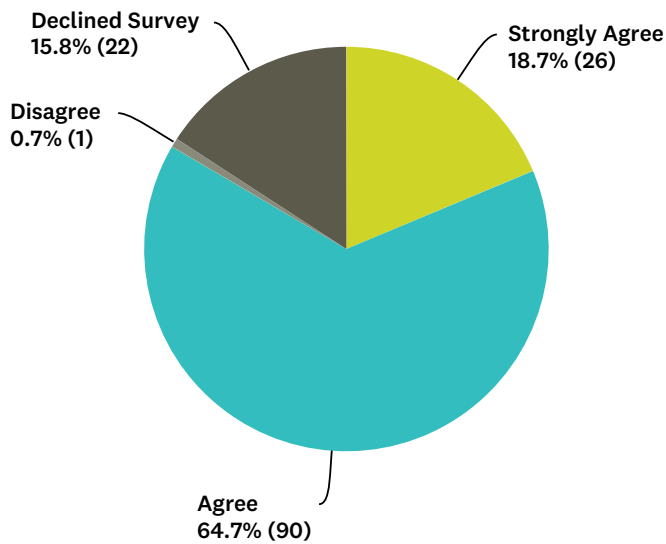
Answered: 139 Skipped: 0



ANSWER CHOICES	RESPONSES	
Yes	100.0%	139
No	0.0%	0
Declined Survey	0.0%	0
TOTAL		139

### Q3 The staff are sensitive to my family's cultural/ethnic background.

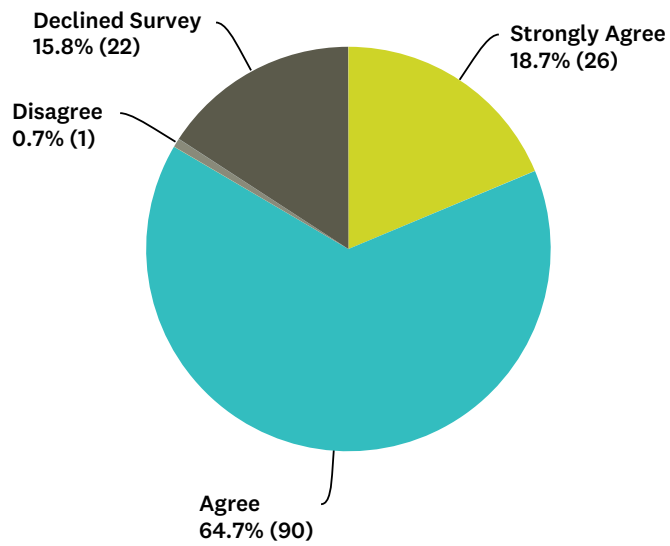
Answered: 139 Skipped: 0



ANSWER CHOICES	RESPONSES	
Strongly Agree	18.7%	26
Agree	64.7%	90
Undecided	0.0%	0
Disagree	0.7%	1
Strongly Disagree	0.0%	0
Skipped Question	0.0%	0
Declined Survey	15.8%	22
<b>TOTAL</b>		<b>139</b>

## Q4 My family's values and preferences are respected.

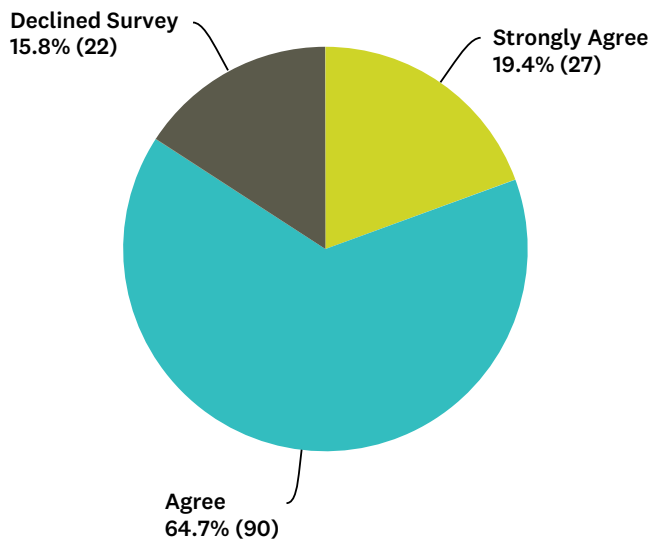
Answered: 139 Skipped: 0



ANSWER CHOICES	RESPONSES	
Strongly Agree	18.7%	26
Agree	64.7%	90
Undecided	0.0%	0
Disagree	0.7%	1
Strongly Disagree	0.0%	0
Skipped Question	0.0%	0
Declined Survey	15.8%	22
<b>TOTAL</b>		<b>139</b>

## Q5 Meetings are scheduled at times that are convenient for me.

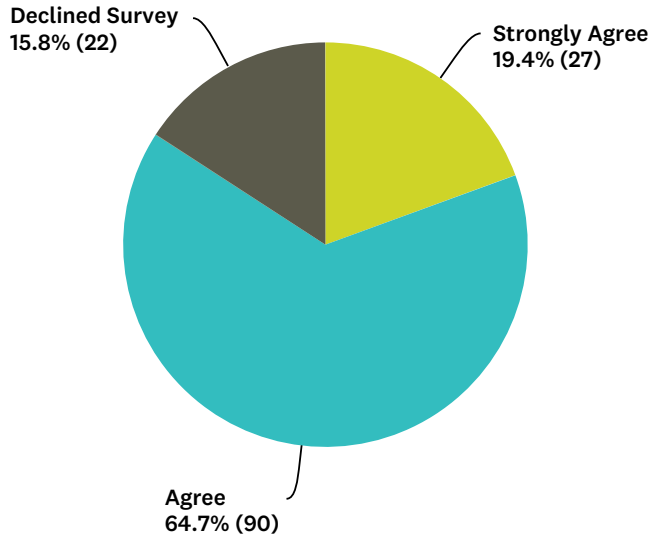
Answered: 139 Skipped: 0



ANSWER CHOICES	RESPONSES	
Strongly Agree	19.4%	27
Agree	64.7%	90
Undecided	0.0%	0
Disagree	0.0%	0
Strongly Disagree	0.0%	0
Skipped Question	0.0%	0
Declined Survey	15.8%	22
<b>TOTAL</b>		<b>139</b>

## Q6 Meetings are scheduled at locations that are conveniently accessible for me.

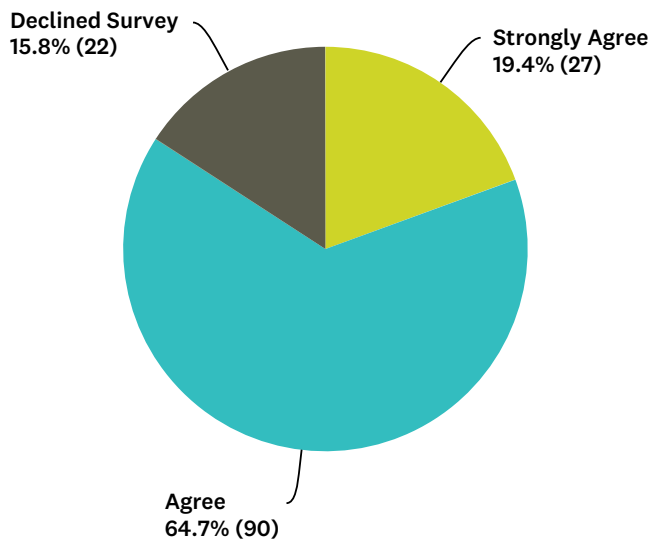
Answered: 139 Skipped: 0



ANSWER CHOICES	RESPONSES	
Strongly Agree	19.4%	27
Agree	64.7%	90
Undecided	0.0%	0
Disagree	0.0%	0
Strongly Disagree	0.0%	0
Skipped Question	0.0%	0
Declined Survey	15.8%	22
<b>TOTAL</b>		<b>139</b>

## Q7 My phone calls are returned in a timely manner.

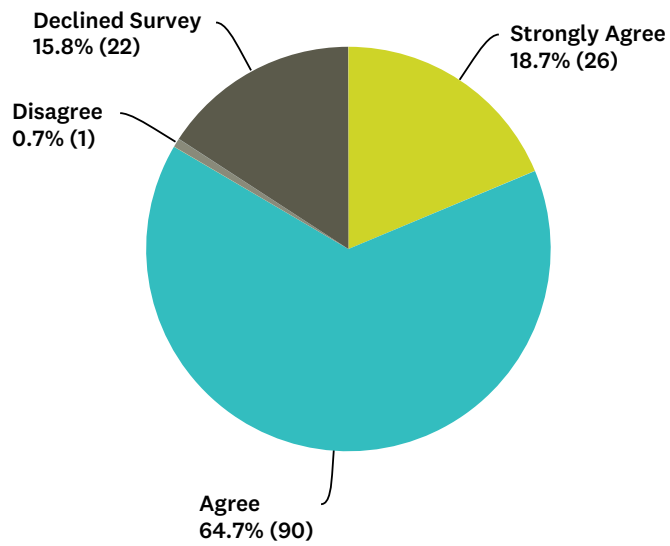
Answered: 139 Skipped: 0



ANSWER CHOICES	RESPONSES	
Strongly Agree	19.4%	27
Agree	64.7%	90
Undecided	0.0%	0
Disagree	0.0%	0
Strongly Disagree	0.0%	0
Skipped Question	0.0%	0
Declined Survey	15.8%	22
<b>TOTAL</b>		<b>139</b>

## Q8 I am listened to when I express myself.

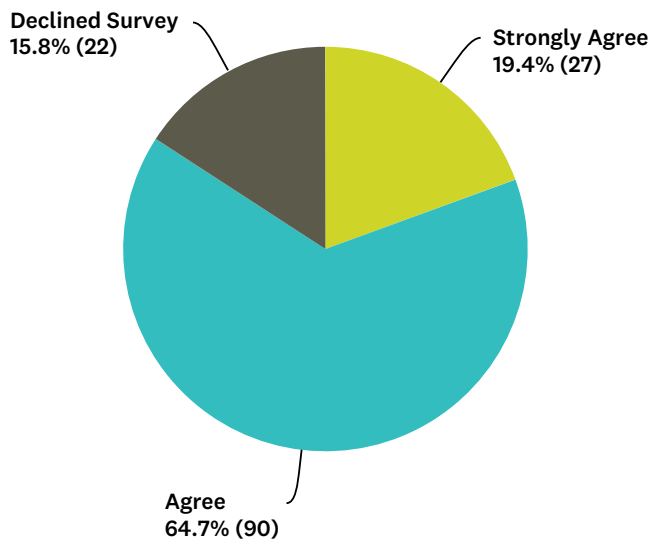
Answered: 139 Skipped: 0



ANSWER CHOICES	RESPONSES	
Strongly Agree	18.7%	26
Agree	64.7%	90
Undecided	0.0%	0
Disagree	0.7%	1
Strongly Disagree	0.0%	0
Skipped Question	0.0%	0
Declined Survey	15.8%	22
<b>TOTAL</b>		<b>139</b>

## Q9 My questions are answered appropriately.

Answered: 139 Skipped: 0

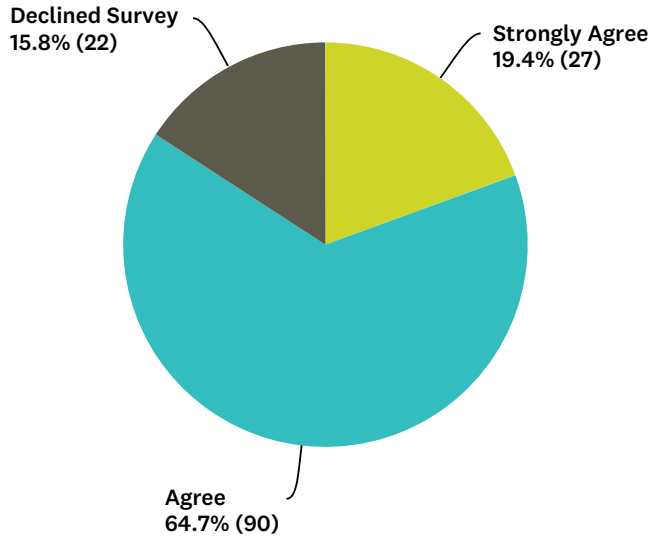


ANSWER CHOICES	RESPONSES	
Strongly Agree	19.4%	27
Agree	64.7%	90
Undecided	0.0%	0
Disagree	0.0%	0
Strongly Disagree	0.0%	0
Skipped Question	0.0%	0
Declined Survey	15.8%	22
<b>TOTAL</b>		<b>139</b>



## Q10 I am an equal partner in the planning and monitoring of services for my child.

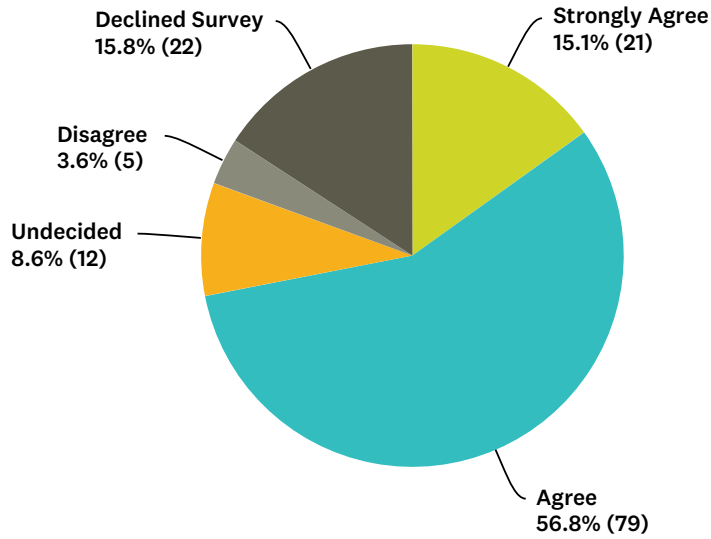
Answered: 139 Skipped: 0



ANSWER CHOICES	RESPONSES	
Strongly Agree	19.4%	27
Agree	64.7%	90
Undecided	0.0%	0
Disagree	0.0%	0
Strongly Disagree	0.0%	0
Skipped Question	0.0%	0
Declined Survey	15.8%	22
<b>TOTAL</b>		<b>139</b>

## Q11 As a result of being enrolled with the CMO, I believe that my child is improving and becoming healthier.

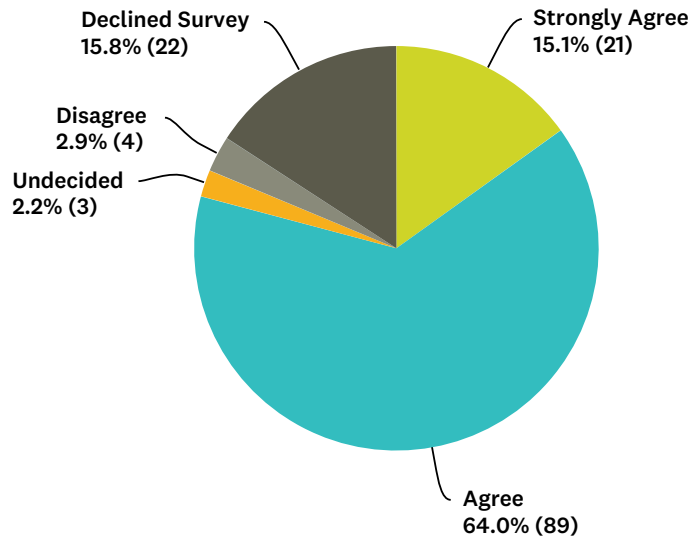
Answered: 139 Skipped: 0



ANSWER CHOICES	RESPONSES	
Strongly Agree	15.1%	21
Agree	56.8%	79
Undecided	8.6%	12
Disagree	3.6%	5
Strongly Disagree	0.0%	0
Skipped Question	0.0%	0
Declined Survey	15.8%	22
<b>TOTAL</b>		<b>139</b>

## Q12 As a result of the CMO, I have the ability to use natural supports in our lives.

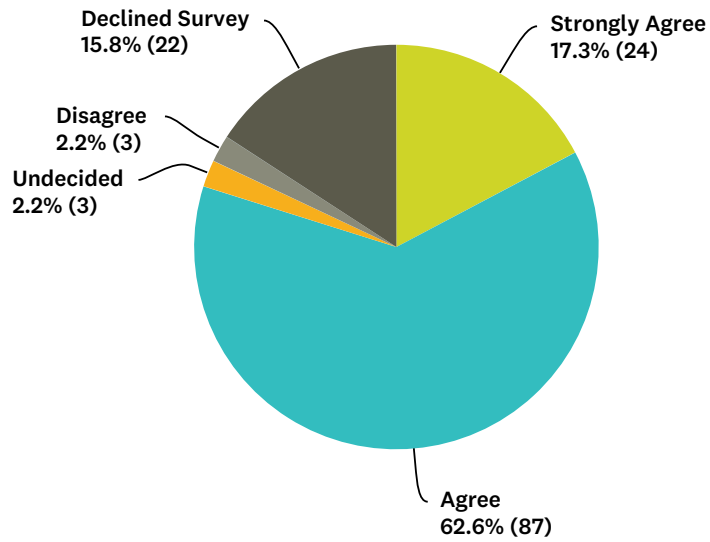
Answered: 139 Skipped: 0



ANSWER CHOICES	RESPONSES	
Strongly Agree	15.1%	21
Agree	64.0%	89
Undecided	2.2%	3
Disagree	2.9%	4
Strongly Disagree	0.0%	0
Skipped Question	0.0%	0
Declined Survey	15.8%	22
<b>TOTAL</b>		<b>139</b>

## Q13 I am better able to manage my service plan.

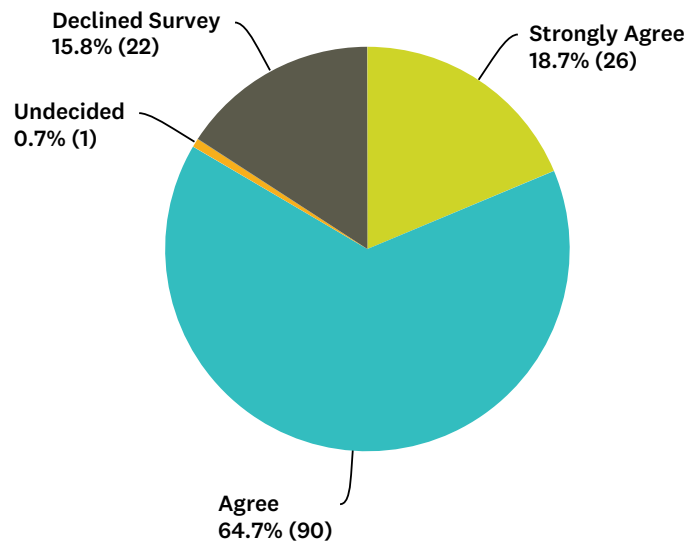
Answered: 139 Skipped: 0



ANSWER CHOICES	RESPONSES	
Strongly Agree	17.3%	24
Agree	62.6%	87
Undecided	2.2%	3
Disagree	2.2%	3
Strongly Disagree	0.0%	0
Skipped Question	0.0%	0
Declined Survey	15.8%	22
<b>TOTAL</b>		<b>139</b>

## Q14 Overall, I am satisfied with my involvement in the CMO.

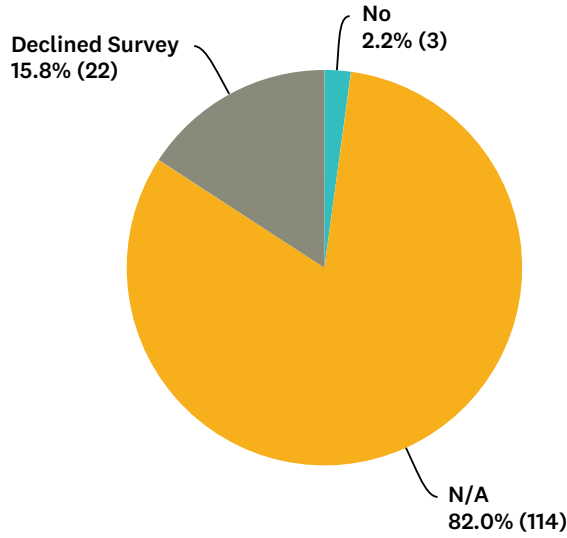
Answered: 139 Skipped: 0



ANSWER CHOICES	RESPONSES	
Strongly Agree	18.7%	26
Agree	64.7%	90
Undecided	0.7%	1
Disagree	0.0%	0
Strongly Disagree	0.0%	0
Skipped Question	0.0%	0
Declined Survey	15.8%	22
<b>TOTAL</b>		<b>139</b>

Q15 It appears from some of your answers to this survey, we have some areas where we could improve. For performance improvement, would you like to have a supervisor contact you to discuss this further?

Answered: 139 Skipped: 0



ANSWER CHOICES	RESPONSES	
Yes	0.0%	0
No	2.2%	3
N/A	82.0%	114
Declined Survey	15.8%	22
<b>TOTAL</b>		<b>139</b>