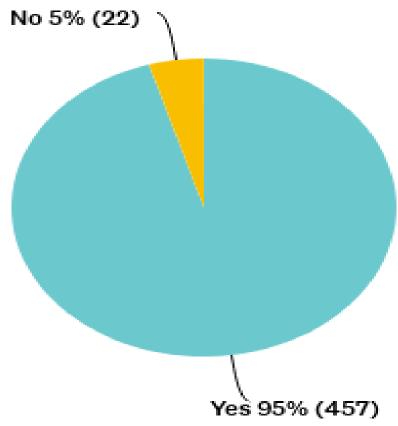


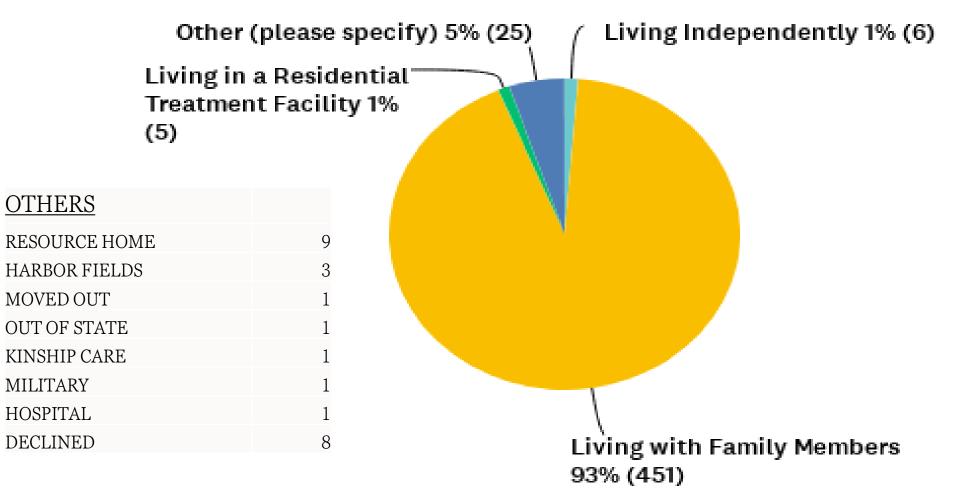
## JULY 2022-JUNE 2023

RESULTS- N = 487 \*NOT SHOWN DECLINED and NO RESPONSE

IS THE YOUTH/YOUNG ADULT CURRENTLY LIVING AT HOME OR IN THE COMMUNITY?



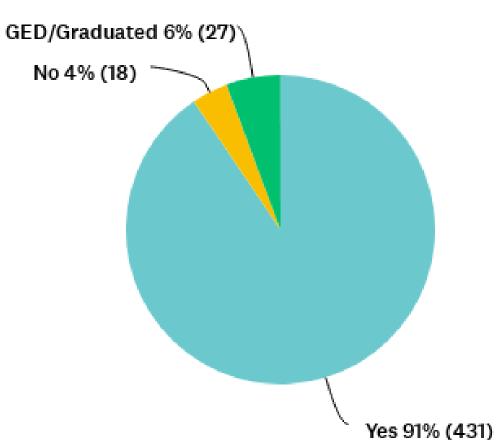
JULY 2022-JUNE 2023 RESULTS N=487 is the youth/young adult currently living at home or in the community?

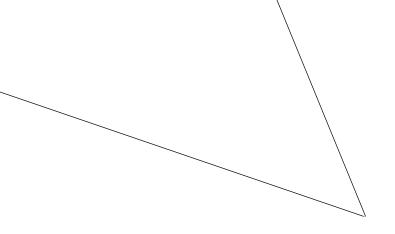


## JULY 2022-JUNE 2023 RESULTS

N = 487 \*NOT SHOWN DECLINED and NO RESPONSE

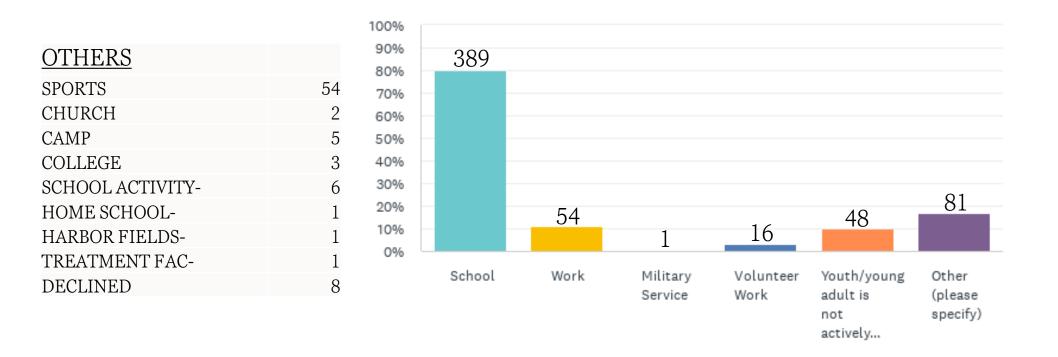
IS THE YOUTH/YOUNG ADULT CURRENTLY ENROLLED OR ATTENDING SCHOOL REGULARLY?

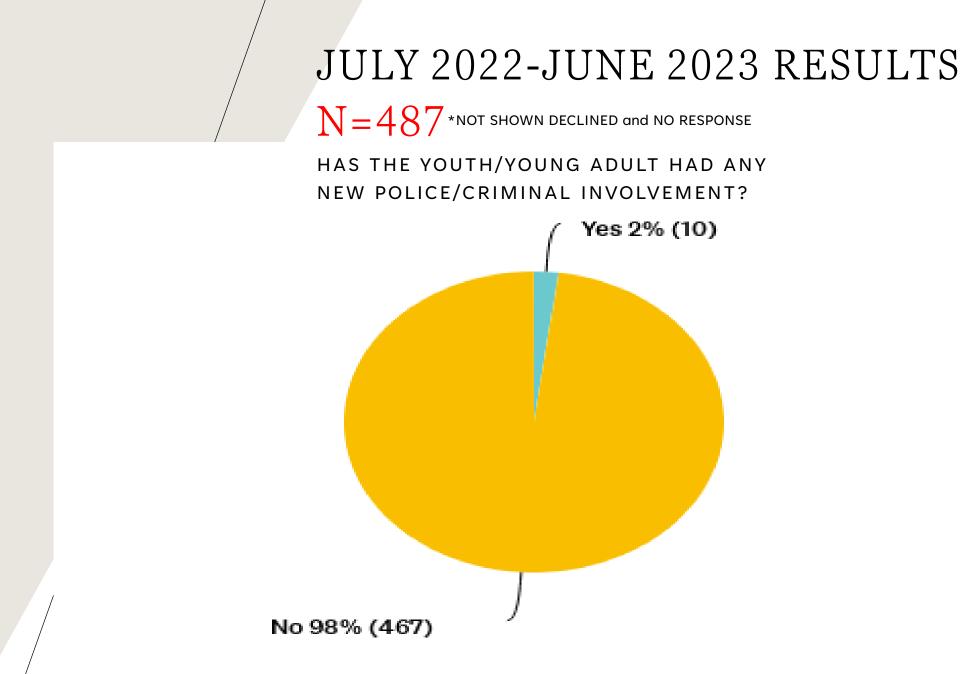


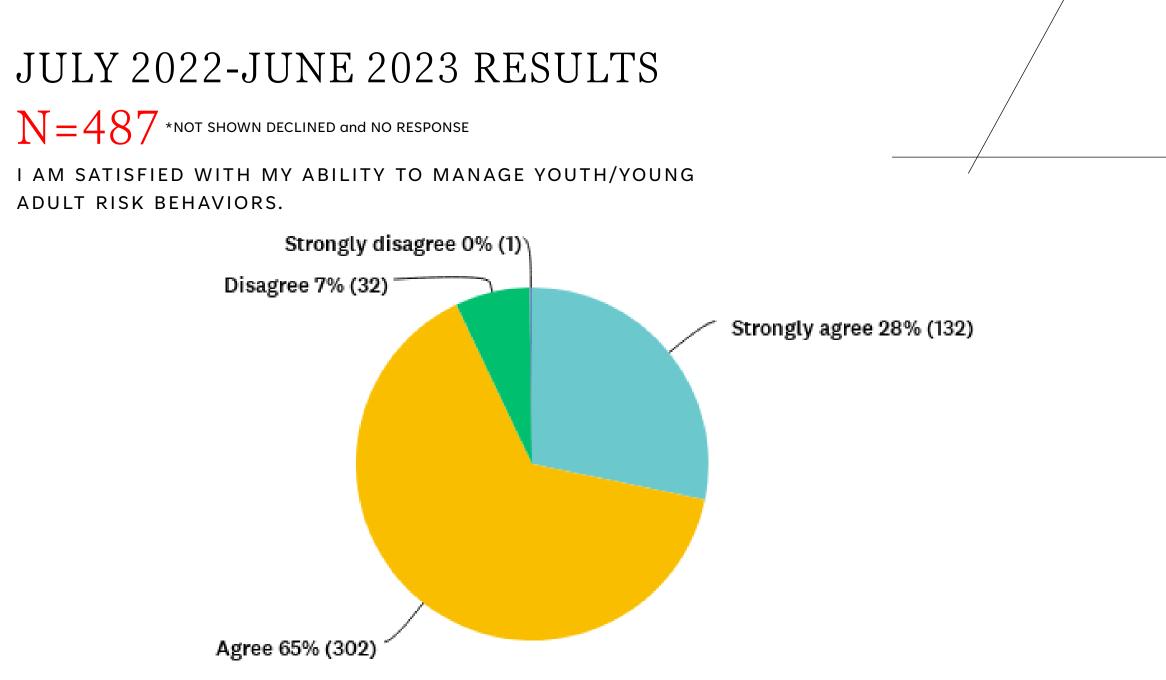


# JULY 2022-JUNE 2023 RESULTS N = 487

YOUTH/YOUNG ADULT IS CURRENTLY ACTIVELY ENGAGED IN THE FOLLOWING. (SCHOOL, WORK, MILITARY, VOLUNTEER WORK, NOT ENGAGED, OTHER)









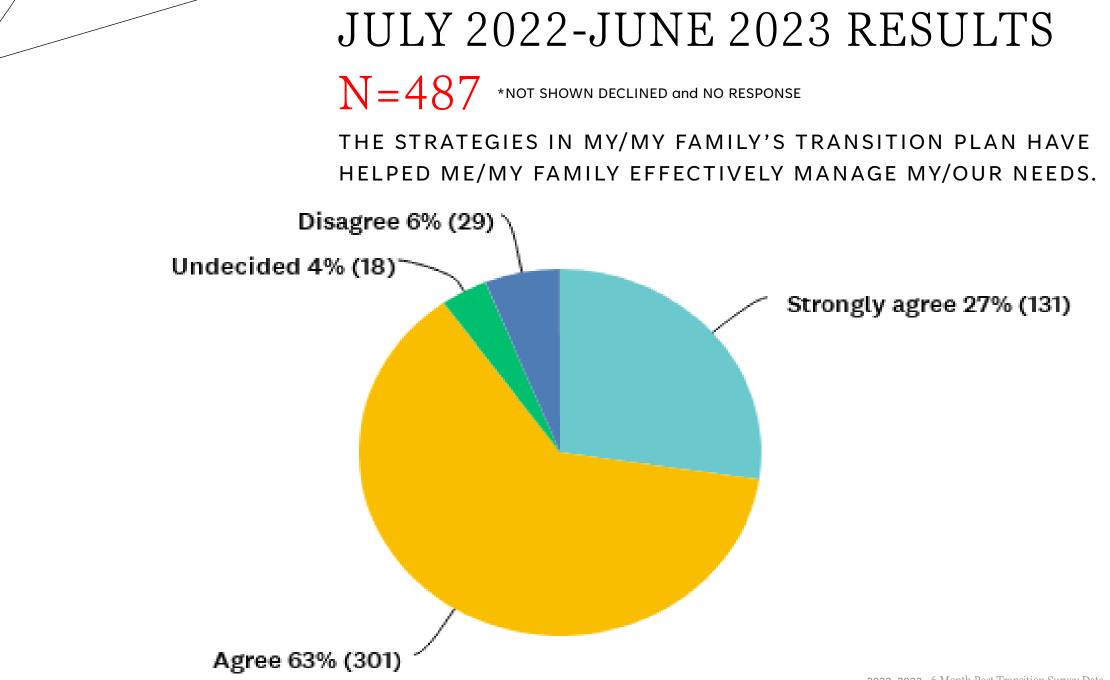
N = 487 \*NOT SHOWN DECLINED and NO RESPONSE

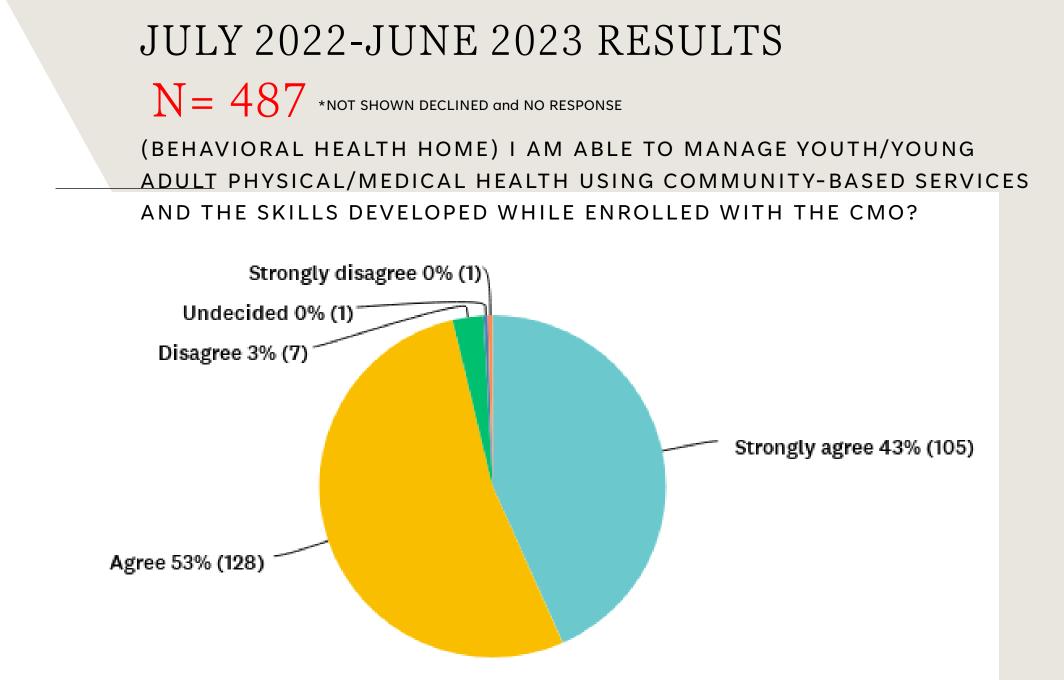
HAVE YOU BEEN ABLE TO MANAGE THE BEHAVIORAL/EMOTIONAL CHALLENGES USING THE SKILLS YOU DEVELOPED WHILE INVOLVED WITH THE CMO, CAPE ATLANTIC I.N.K.?.

Undecided 9% (42)

No 4% (18) 🔨

Yes 87% (418)

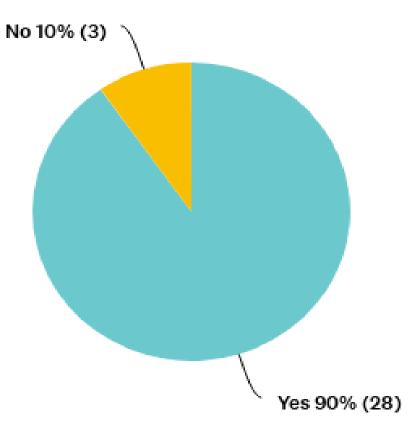




JULY 2022-JUNE 2023 RESULTS

N = 487 \*NOT SHOWN DECLINED and NO RESPONSE

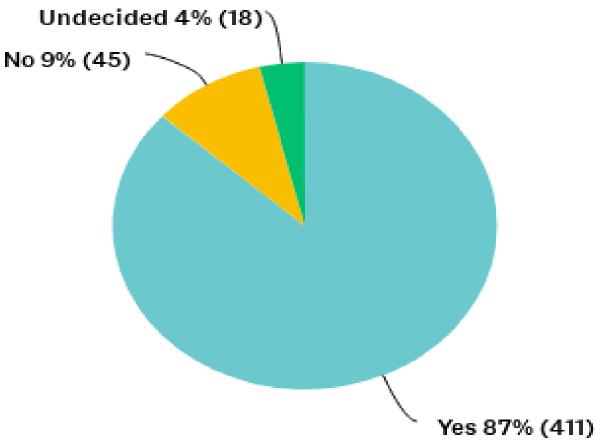
(DEVELOPMENTAL DISABILITIES) \*\*HAVE YOU BEEN ABLE TO MANAGE THE CHALLENGES THAT ARISE FROM THE YOUTH'S/YOUNG ADULT'S DEVELOPMENTAL DISABILITY USING THE SKILLS YOU HAVE DEVELOPED WHILE INVOLVED WITH THE CMO?



## JULY 2022-JUNE 2023 RESULTS

N = 487 \*NOT SHOWN DECLINED and NO RESPONSE

HAVE YOU BEEN ABLE TO UTILIZE NATURAL SUPPORTS (FRIENDS, RELATIVES, NEIGHBORS, ETC.) TO HELP YOU THROUGH THE BEHAVIORAL/EMOTIONAL CHALLENGES WHEN THEY ARISE?



JULY 2022-JUNE 2023 RESULTS N = 487 \*NOT SHOWN DECLINED and NO RESPONSE OVERALL, ARE YOU SATISFIED WITH THE PROGRESS THE YOUTH/YOUNG ADULT HAS MADE SINCE TRANSITIONING FROM THE CMO, CAPE ATLANTIC I.N.K.?

Yes 89% (426) 13

Undecided 8% (38)

No 3% (15)

2022-2023 6 Month Post Transition Survey Data

	July 2022- June 2023 I	Data	
	Total Number of Phone Calls	Responses by Percentage <b>"Answered Only"</b>	Percentage of Language Barrier
(3 Attempts, No Response; Answered; Declined)	N=794		
Jan. 2022 (July 2022 Calls)	77	<mark>69%</mark>	0%
Feb. 2022 (Aug. 2022 Calls)	59	<mark>71%</mark>	0%
Mar. 2022 (Sept. 2022 Calls)	75	<mark>65%</mark>	0%
.pr. 2022 (Oct. 2022 Calls)	45	60%	0%
1ay 2022 (Nov. 2022 Calls)	71	<mark>66%</mark>	0%
une 2022 (Dec. 2022 Calls)	84	64%	8%
uly 2022 (Jan. 2023 Calls)	79	43%	18%
ug. 2022 (Feb. 2023 Calls)	68	54%	16%
ept. 2022 (Mar. 2023 Calls)	37	<mark>68%</mark>	27%
Det. 2022 (April 2023 Calls)	53	60%	25%
Iov. 2022 (May 2023 Calls)	62	<mark>71%</mark>	5%
Dec. 2022 (June 2023 Calls)	84	64%	15%
Гotal	794		AVERAGE = 16%

#### KEY TAKE AWAYS

#### SUCCESS IN CALLS-

- OUR INTERNAL GOAL IS 65% ANSWERED CALLS
- CALLING 3 TIMES
- 12:00PM-2:00PM LUNCH BREAK HOURS
- SPRING/SUMMER MONTHS

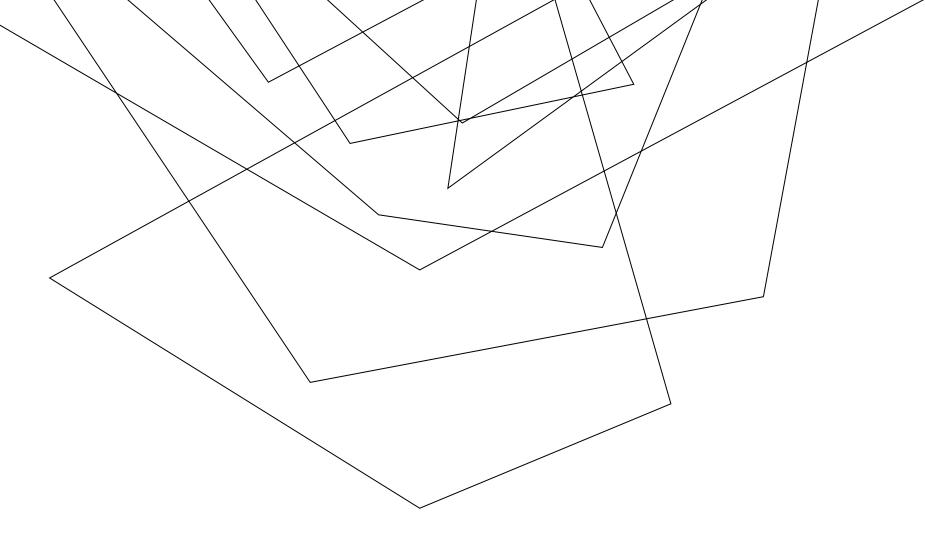
#### CALL RESPONSE BARRIERS-

- NO SPANISH SPEAKING QAA
- REENROLLED YOUTH
- DCPP CUSTODY
- GUARDIANS/YOUTH NOT RETURNING CALLS/TEXTS
- NUMBERS NO LONGER IN SERVICE

#### HOW WE CAN INCREASE OUR RESULTS

- A WAY FOR US TO CONTACT OUR 16% OF FAMILIES WITH LANGUAGE BARRIERS
- LESS REENROLLED YOUTH

## ANY THOUGHTS? QUESTIONS?



### THANK YOU

QAA TEAM-