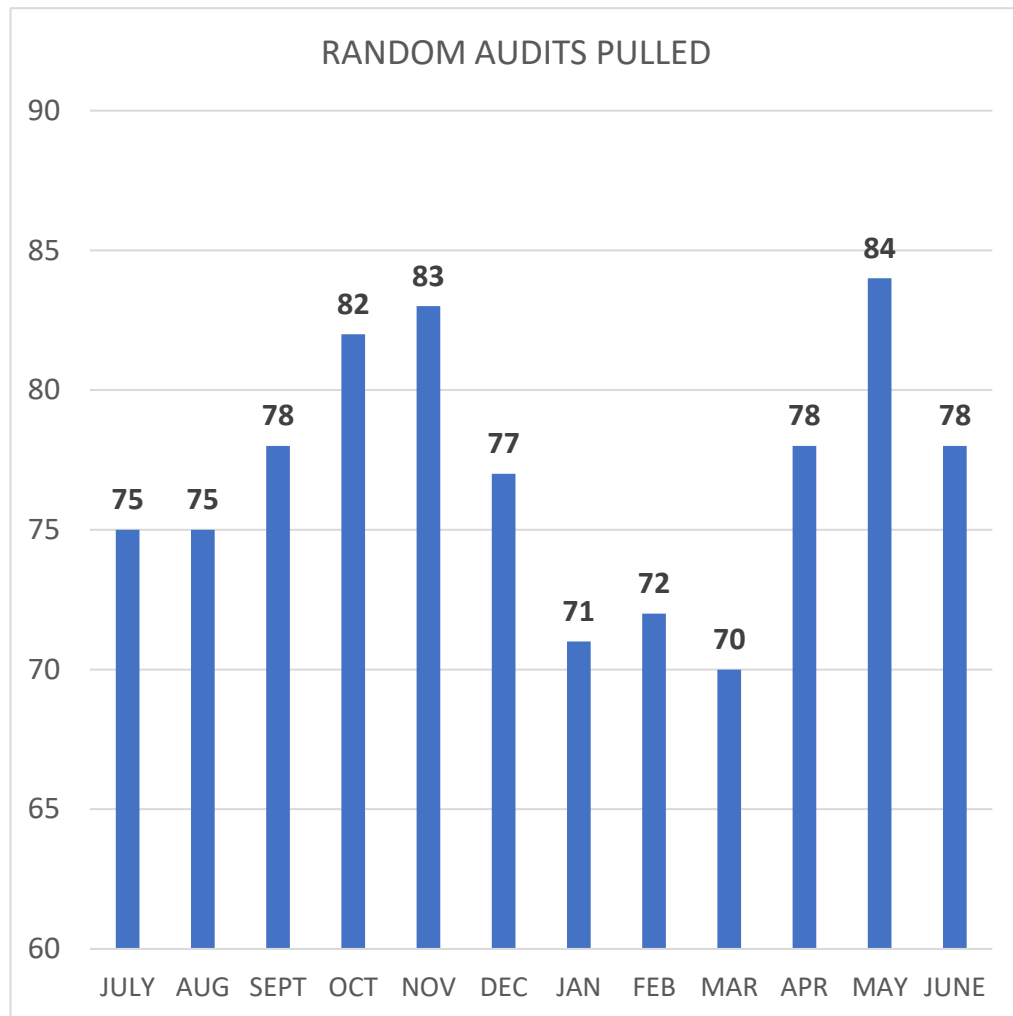


FAMILY SURVEY JULY 2022-JUNE 2023

TOTAL NUMBER OF RANDOM AUDITS PULLED

# OF RANDOM AUDITS PULLED	
JULY	75
AUG	75
SEPT	78
OCT	82
NOV	83
DEC	77
JAN	71
FEB	72
MAR	70
APR	78
MAY	84
JUNE	78

GRAND TOTAL	923
LAST YEAR	893

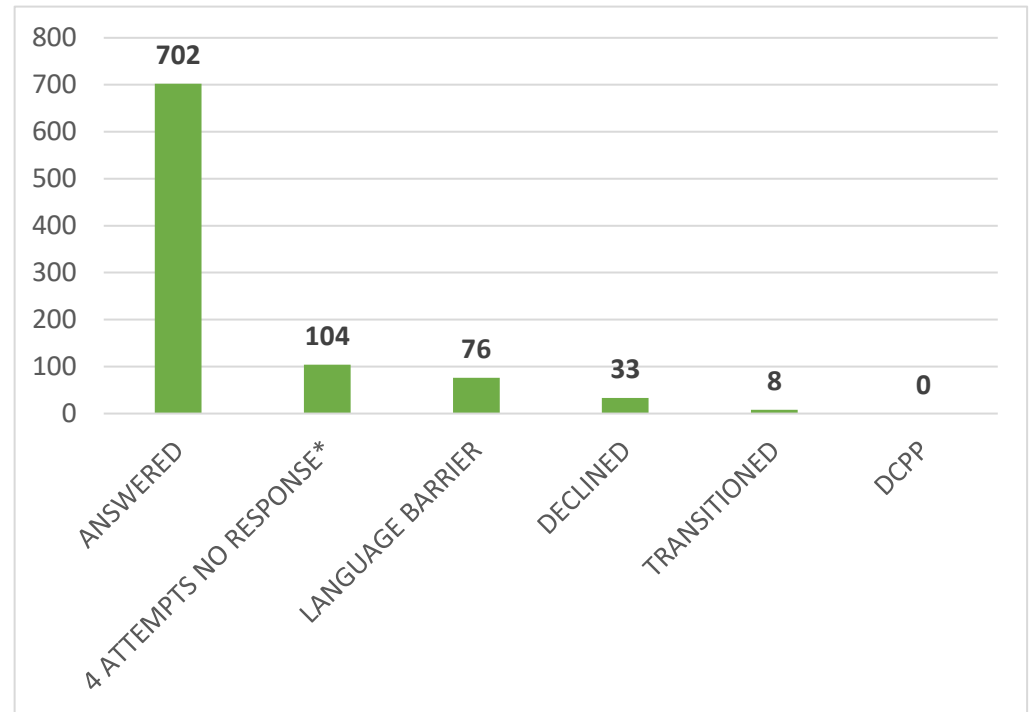


30 MORE RANDOM AUDITS PULLED THAN LAST YEAR.

PHONE CALL OUTCOMES

CALLS	JUL	AUG	SEPT	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	TOTAL
ANSWERED	49	63	68	65	67	57	50	52	51	54	63	63	702
4 ATTEMPTS NO RESPONSE*	19	12	9	15	14	3	3	5	6	5	8	5	104
TRANSITIONED	0	0	0	0	0	5	3	0	0	0	0	0	8
LANGUAGE BARRIER	0	0	0	0	0	10	12	12	10	15	9	8	76
DECLINED	7	0	1	2	2	2	3	3	3	4	4	2	33
TOTAL	75	75	78	82	83	77	71	72	70	78	84	78	923

CALLS	TOTAL	%	LAST YEAR
ANSWERED	702	76%	91%
4 ATTEMPTS NO RESPONSE*	104	11%	6%
LANGUAGE BARRIER	76	8%	0%
DECLINED	33	4%	3%
TRANSITIONED	8	1%	0%
DCPP	0	0%	0%
TOTAL	923	100%	100%

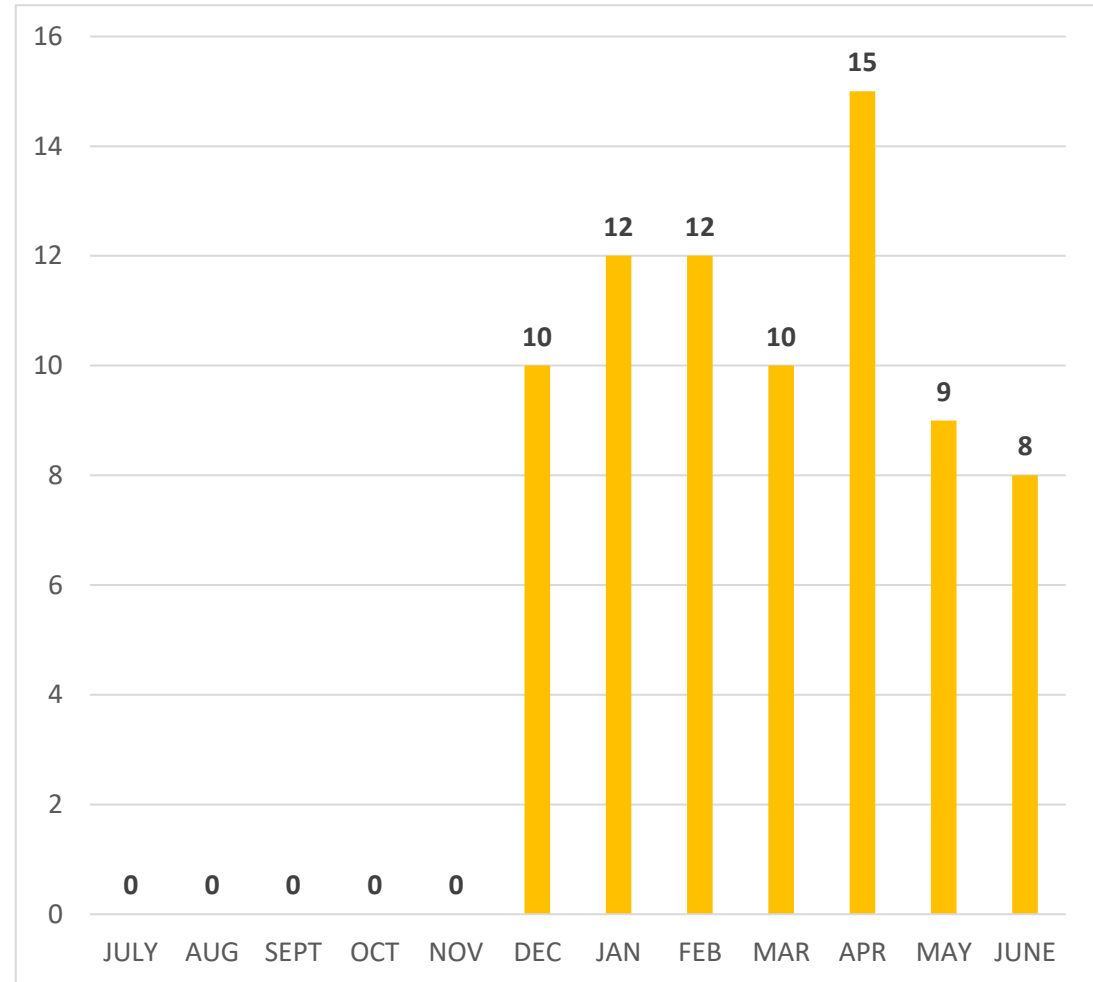


5% INCREASE TO 4 ATTEMPTS NO RESPONSE.

8% INCREASE TO LANGUAGE BARRIER.
SPANISH SPEAKING FAMILIES NOT REACHED
DECEMBER 2022 TO JUNE 2023.

LANGUAGE BARRIER

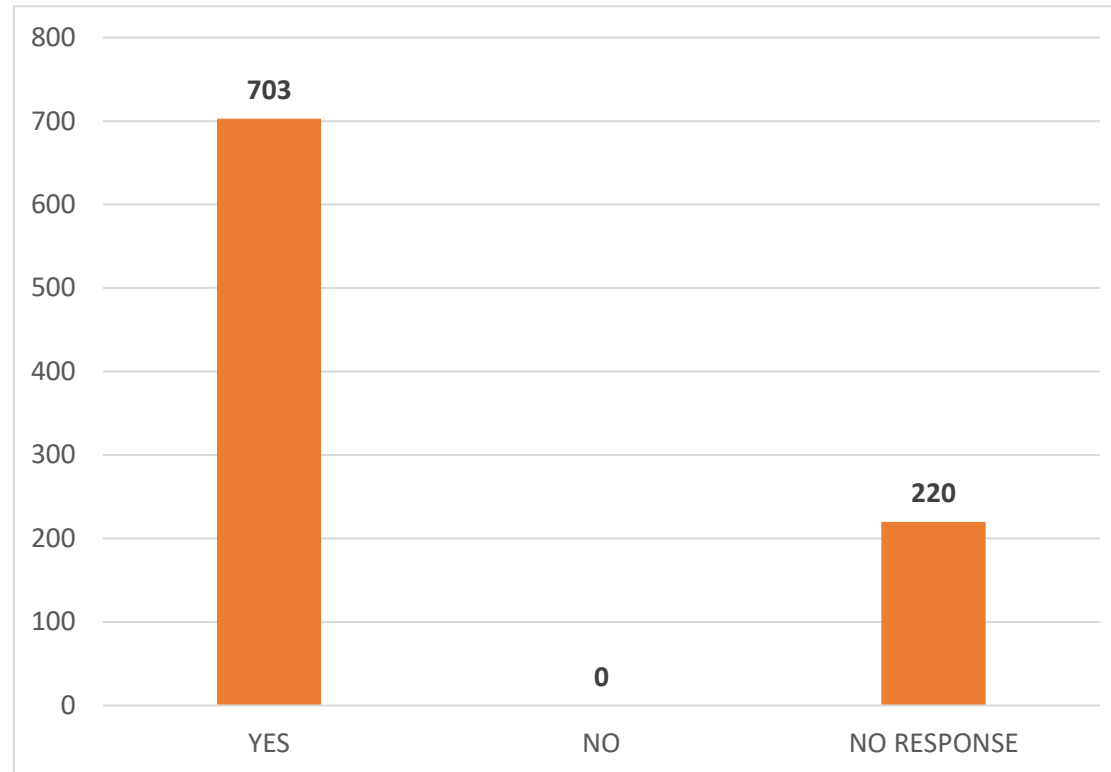
LANGUAGE BARRIER	#	%
JULY	0	0%
AUG	0	0%
SEPT	0	0%
OCT	0	0%
NOV	0	0%
DEC	10	13%
JAN	12	17%
FEB	12	17%
MAR	10	14%
APR	15	19%
MAY	9	11%
JUNE	8	10%
GRAND TOTAL	76	8%
LAST YEAR	0	0%



LAST YEAR THERE WERE 0 LANGUAGE BARRIER SURVEYS. THIS YEAR THERE WERE 76 IN 7 MONTHS.

THERE IS AN AVERAGE OF 14% NOT BEING REACHED DUE TO A LANGUAGE BARRIER.

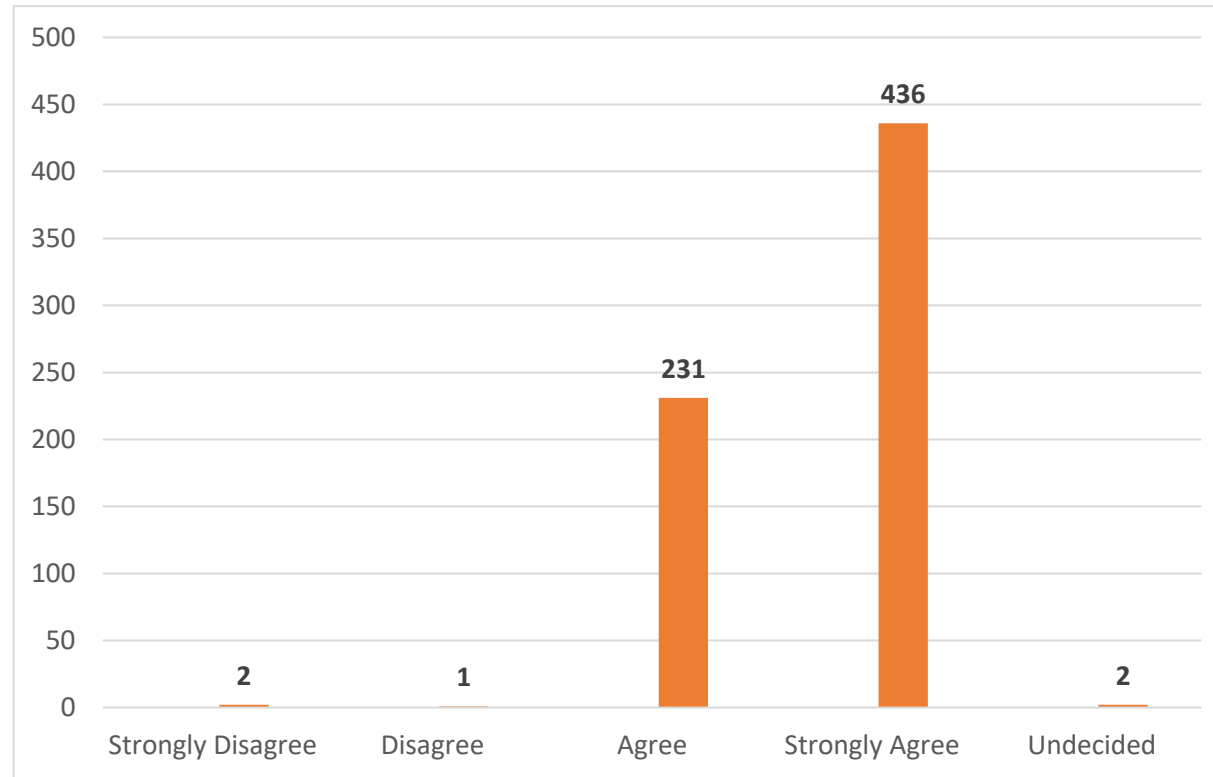
CAN YOU CONFIRM THE FOLLOWING MEETING OCCURRED?



CONFIRMED DATE	#	%	LAST YEAR
YES	703	76%	91%
NO	0	0%	0%
NO RESPONSE	220	24%	9%

NO RESPONSE REASONS: LANGUAGE BARRIER, 4 ATTEMPTS NO RESPONSE, DECLINED, AND TRANSITIONED.

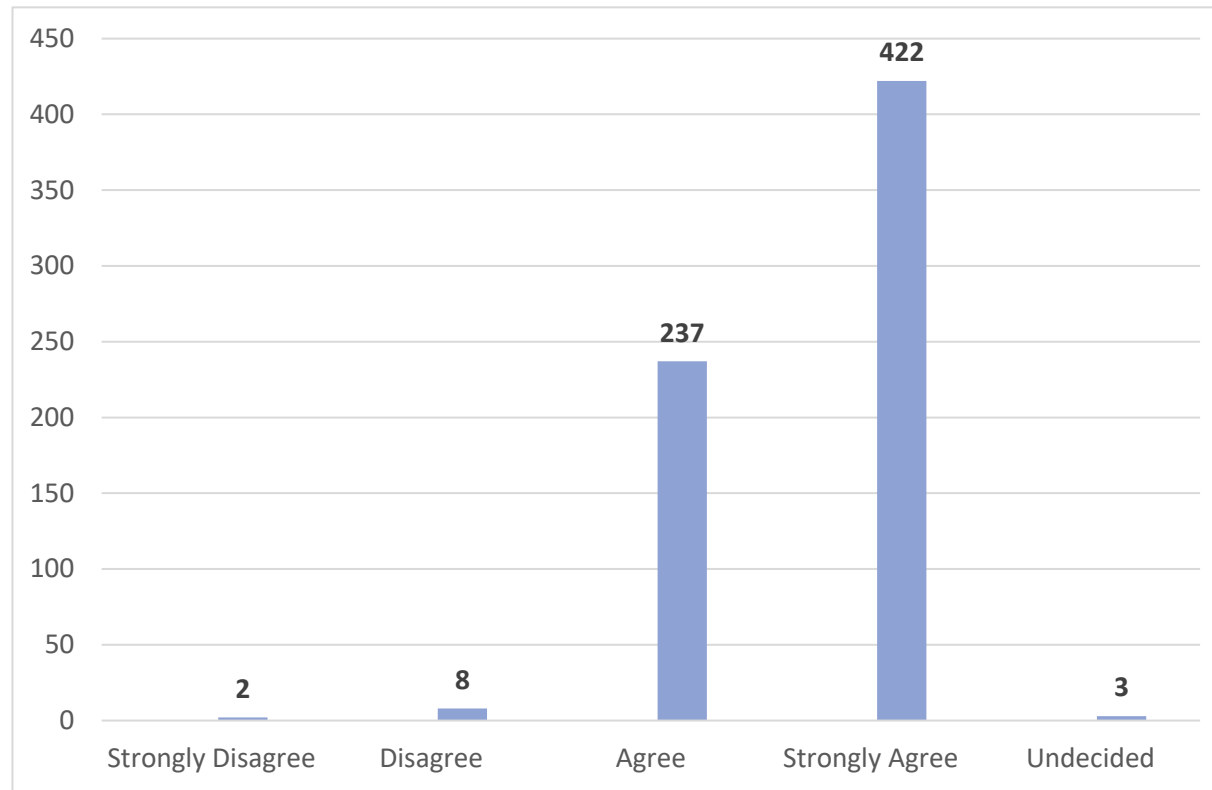
**MY VALUES AND PREFERENCES/MY FAMILY'S VALUES AND PREFERENCES
ARE TREATED WITH DIGNITY AND RESPECT.**



Strongly Disagree	2	0%
Disagree	1	0%
Agree	231	35%
Strongly Agree	436	65%
Undecided	2	0%
TOTAL # OF ANSWERS	672	100%

NO RESPONSES, SKIPPED QUESTIONS, AND DECLINED SURVEYS
ARE NOT INCLUDED.

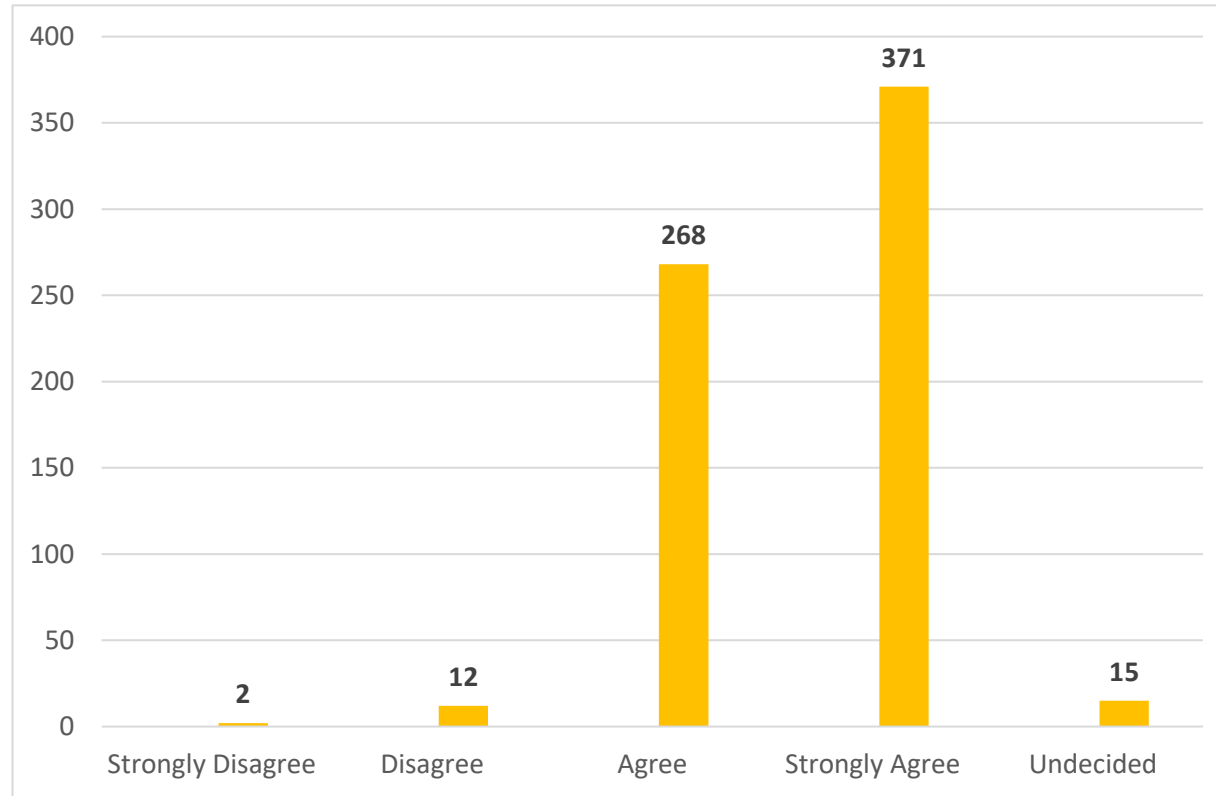
**MY VOICE/MY FAMILY'S VOICE
IS HEARD AND GUIDES THE TEAM PROCESS.**



Strongly Disagree	2	0%
Disagree	8	2%
Agree	237	35%
Strongly Agree	422	63%
Undecided	3	0%
TOTAL # OF ANSWERS	672	100%

NO RESPONSES, SKIPPED QUESTIONS, AND DECLINED SURVEYS
ARE NOT INCLUDED.

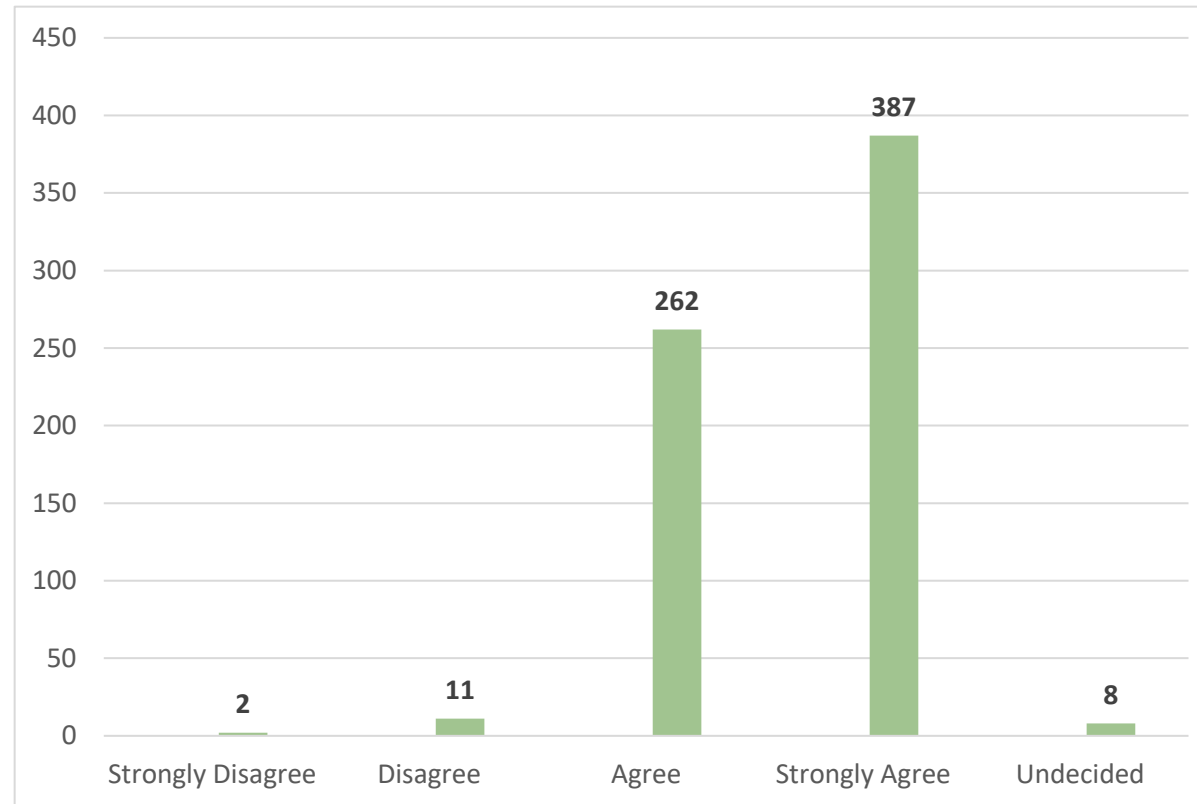
**I FEEL THAT I AM/I FEEL THAT MY FAMILY IS
ABLE TO EFFECTIVELY MANAGE THE CRISES LISTED IN THE FAMILY CRISES PLAN.**



Strongly Disagree	2	0%
Disagree	12	2%
Agree	268	40%
Strongly Agree	371	56%
Undecided	15	2%
TOTAL # OF ANSWERS	668	100%

NO RESPONSES, SKIPPED QUESTIONS, AND DECLINED SURVEYS
ARE NOT INCLUDED.

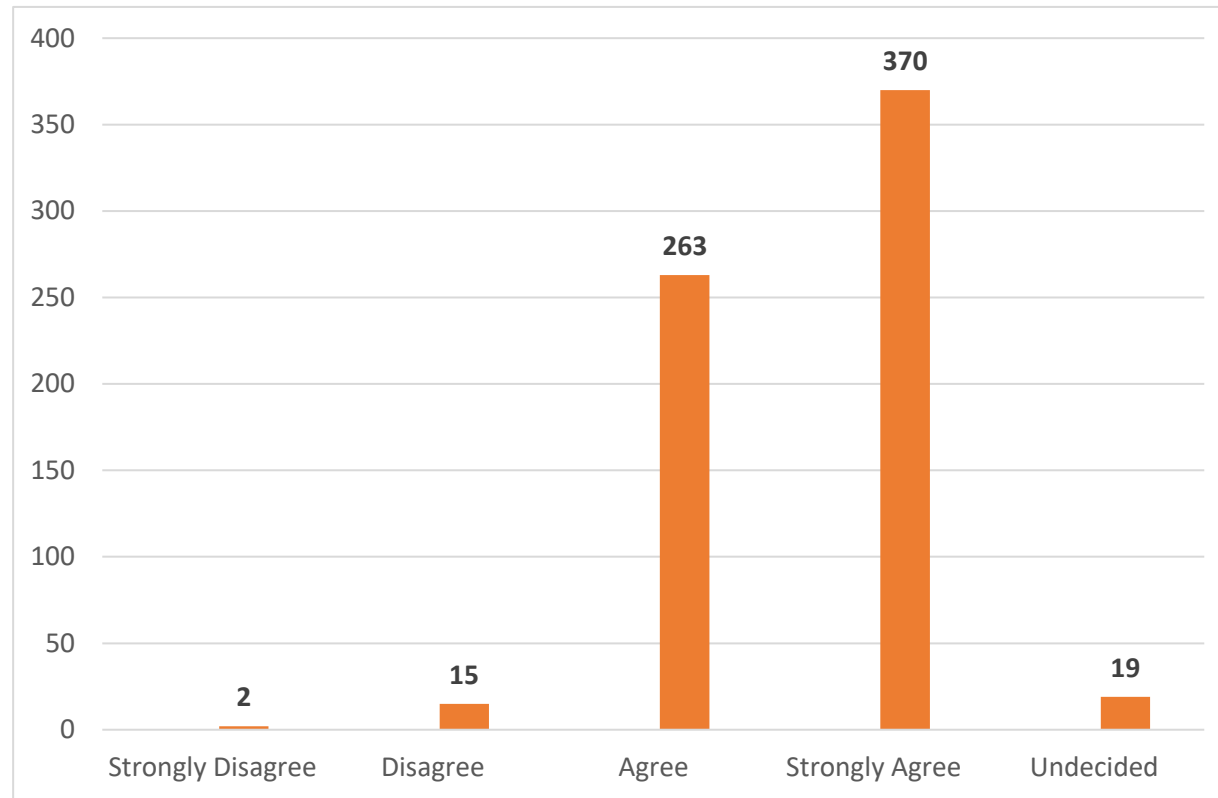
**MY CHILD FAMILY TEAM HELPS ME SEE
MY STRENGTHS/MY CHILD'S STRENGTHS**



Strongly Disagree	2	0%
Disagree	11	2%
Agree	262	39%
Strongly Agree	387	58%
Undecided	8	1%
TOTAL # OF ANSWERS	670	100%

NO RESPONSES, SKIPPED QUESTIONS, AND DECLINED SURVEYS
ARE NOT INCLUDED.

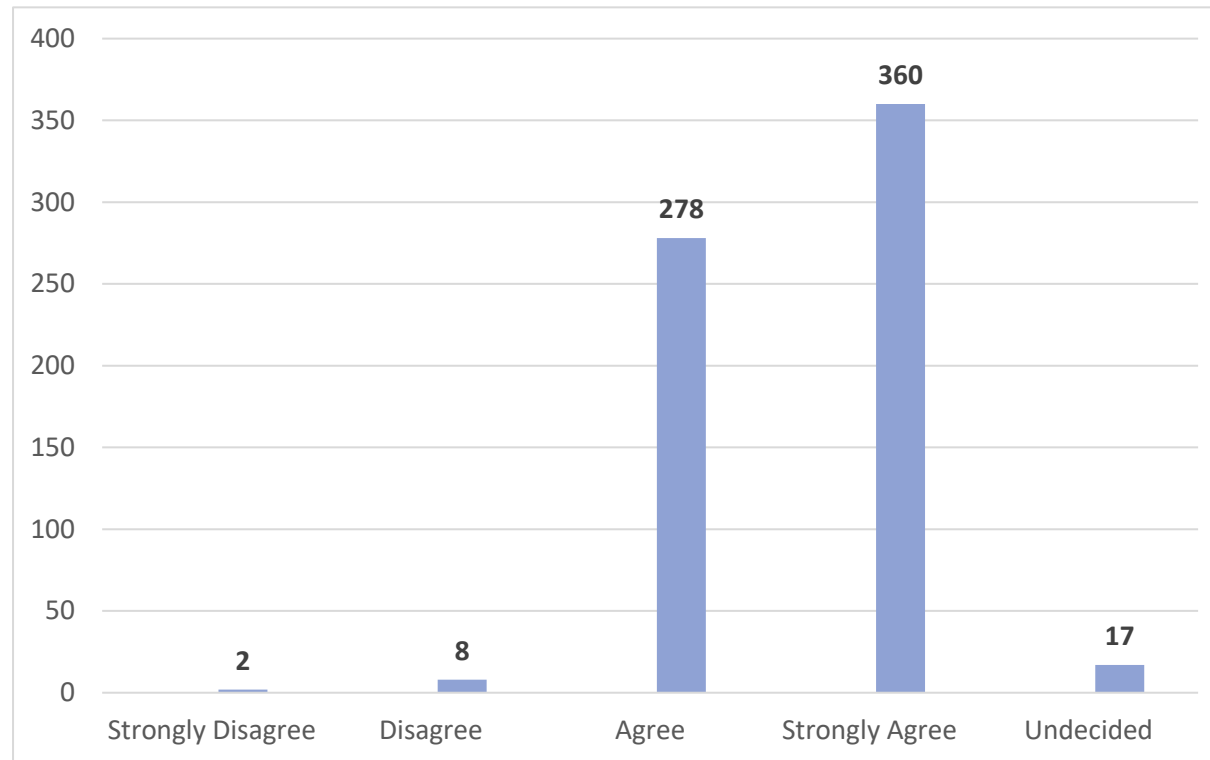
I HAVE BEEN LINKED TO RESOURCES AND SUPPORTS THAT WILL HELP ME ACHIEVE MY VISION/MY FAMILY ACHIEVE OUR VISION



Strongly Disagree	2	0%
Disagree	15	2%
Agree	263	39%
Strongly Agree	370	55%
Undecided	19	3%
TOTAL # OF ANSWERS	669	100%

NO RESPONSES, SKIPPED QUESTIONS, AND DECLINED SURVEYS ARE NOT INCLUDED.

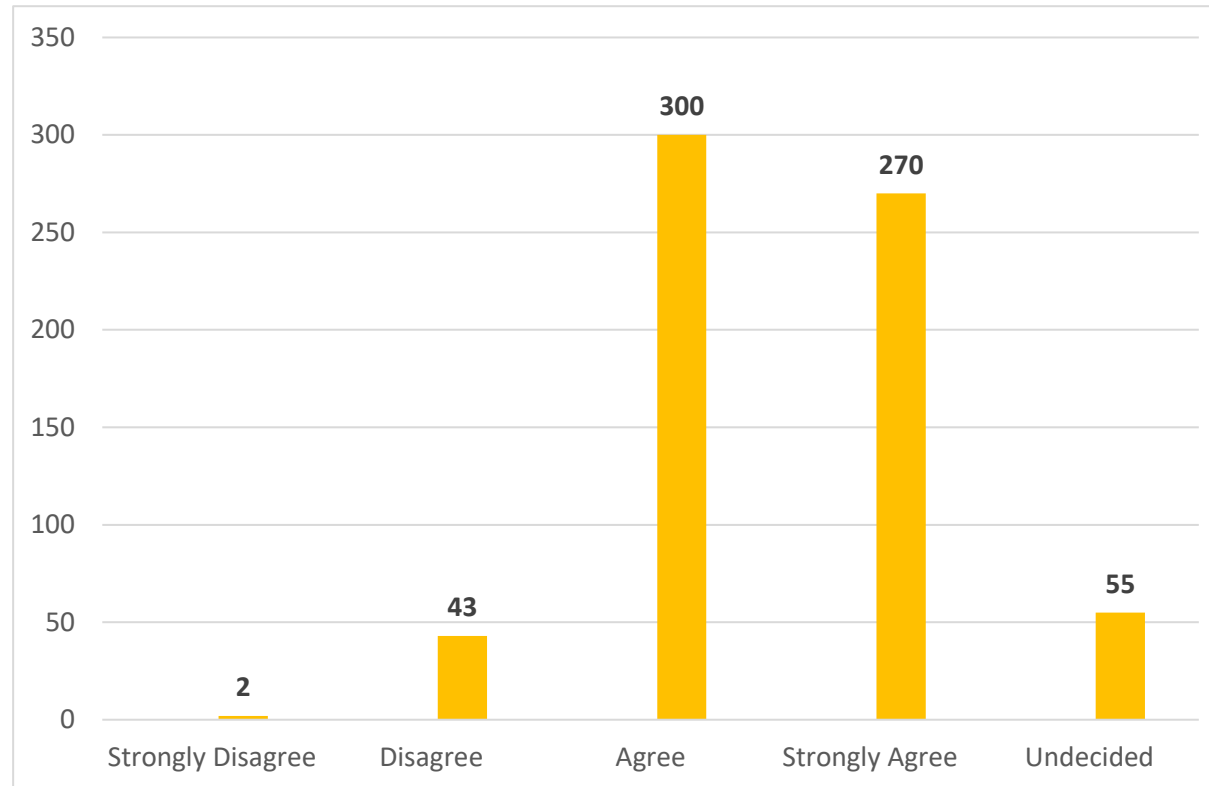
**I FEEL THAT THROUGH MY SERVICE PLAN, I AM ABLE TO EFFECTIVELY MANAGE MY NEEDS/
I FEEL THAT THROUGH OUR SERVICE PLAN, WE ARE ABLE TO EFFECTIVELY MANAGE OUR NEEDS**



Strongly Disagree	2	0%
Disagree	8	1%
Agree	278	42%
Strongly Agree	360	54%
Undecided	17	3%
TOTAL # OF ANSWERS	665	100%

NO RESPONSES, SKIPPED QUESTIONS, AND DECLINED SURVEYS ARE NOT INCLUDED.

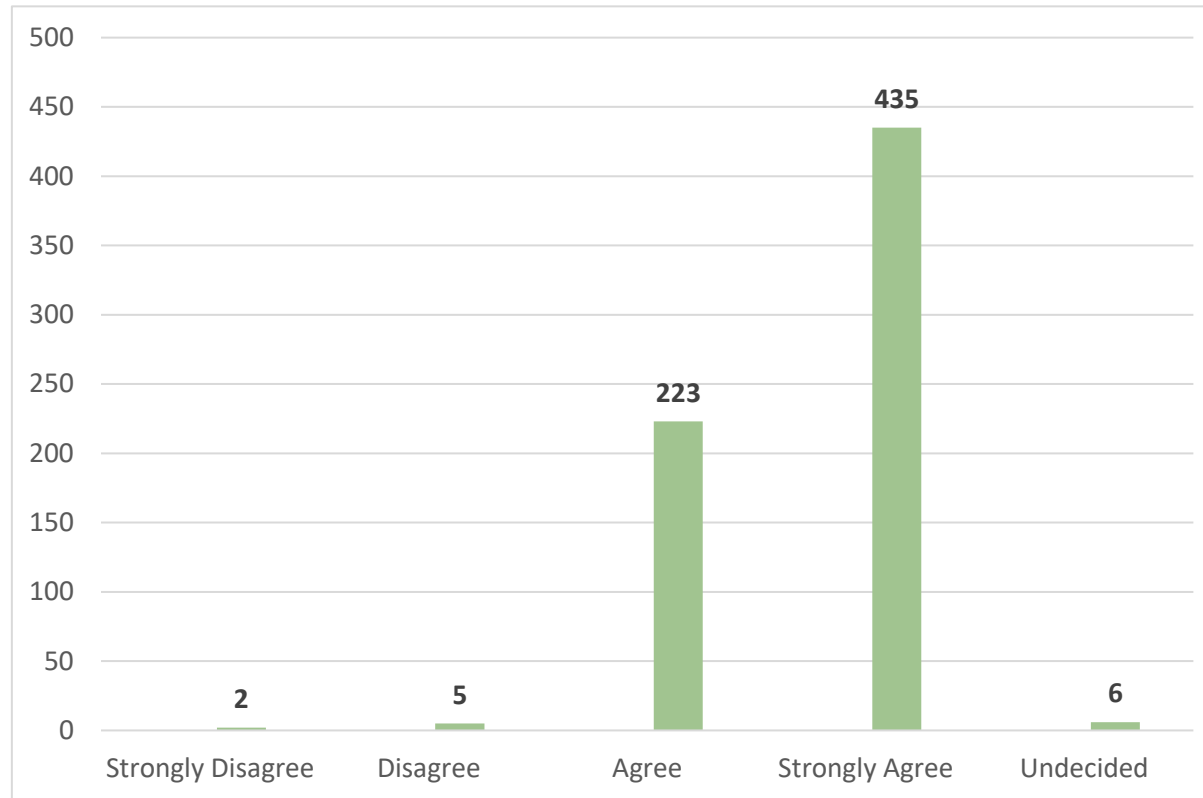
**AS A RESULT OF BEING ENROLLED WITH THE CMO, I BELIEVE
I AM IMPROVING AND BECOMING HEALTHIER/MY YOUTH IS IMPROVING AND BECOMING HEALTHIER.**



Strongly Disagree	2	0%
Disagree	43	7%
Agree	300	45%
Strongly Agree	270	40%
Undecided	55	8%
TOTAL # OF ANSWERS	670	100%

NO RESPONSES, SKIPPED QUESTIONS, AND DECLINED SURVEYS
ARE NOT INCLUDED.

OVERALL, I AM SATISFIED WITH MY INVOLVEMENT IN THE CMO.



Strongly Disagree	2	0%
Disagree	5	1%
Agree	223	33%
Strongly Agree	435	65%
Undecided	6	1%
TOTAL # OF ANSWERS	671	100%

NO RESPONSES, SKIPPED QUESTIONS, AND DECLINED SURVEYS ARE NOT INCLUDED.

Q19 Overall, I am satisfied with my involvement in the CMO.

Answered: 923 Skipped: 0

ANSWER CHOICES	RESPONSES	
Strongly Disagree	0.30%	2
Disagree	0.75%	5
Agree	33.23%	223
Strongly Agree	64.83%	435
Undecided	0.89%	6
TOTAL		671