

Youth/Young Adults and Their Families' Rights and Responsibilities

Youth/young adults and their families are entitled to certain rights when enrolled in services with Cape Atlantic Integrated Network for Kids (I.N.K.).

You have the right to:

1. Be treated with respect, dignity and recognition with regard to privacy and cultural sensitivity.
2. Be free from discrimination solely by reason of gender, sexual orientation, race, age, religion, marital status, veteran status or disability.
3. Be free from abuse, exploitation, financial exploitation, retaliation, humiliation, neglect and violation of personal and physical boundaries.
4. Expect that Cape Atlantic I.N.K. will disclose any potential conflicts of interest.
5. Request and receive timely information regarding your care and records.
6. Expect that all information regarding current or previous services be kept confidential, to the extent allowed by law.
7. Refuse to disclose information to Cape Atlantic I.N.K., although in some cases this may be a barrier to services.
8. Expect that no identifying information will be released without your valid written consent, except as allowable by law.
9. Assist the Care Manager in building your Child and Family Team (CFT).
10. Choose or change service provider(s) or Child Family Team members including your Care Manager without retaliation.
11. Be informed of available services and resources for which you are eligible.
12. Access information about other services and entities that may support the family in a broad array of domains (e.g. legal, self-help, advocacy, etc.) and referral.
13. Receive services in a timely manner.
14. Participate in a candid discussion with your Child and Family Team regarding appropriate options necessary to achieve your family vision, regardless of cost or benefit coverage.
15. Openly communicate concerns, requests and complaints about any service or service provider without fear of retaliation or loss of services.
16. Request reasonable accommodations to remove barriers to accessing services.
17. Timely resolution of concerns, requests and complaints.
18. Have concerns, requests and complaints investigated and resolved in a timely manner without your services being interrupted.
19. Know when your service will change or end. Your Care Manager will discuss all authorized services including the start and end date for services. You have the right to a copy of your Individualized Service Plan (ISP). You are eligible for care management services until:
 - a) Your child becomes 21 years old, or otherwise passes the age limit for certain services or support.
 - b) You, as the parent/legal guardian of the youth (and/or the youth, if applicable) give notice that you do not wish to continue with the services, or decline to engage in services for 60 days.
 - c) Your child becomes ineligible for services or services are no longer clinically indicated.
 - d) You are unable or unwilling to provide the information necessary to obtain Medicaid.
 - e) You and your Child and Family Team determine that you are ready to transition out of services from Cape Atlantic I.N.K.
20. Refuse any and all services including Cape Atlantic I.N.K. Care Management services.
21. Expect Cape Atlantic I.N.K. will adhere to the NASW Code of Ethics.